



CPA ELETTRONICA S.r.l.

Quality, Safety and Environment Management

Organization Policy

MOD.POL
Rev. 0 del 13/12/20

Top Management considers Quality, Safety, the Environment, Customer satisfaction and the pursuit of continuous improvement as fundamental objectives of its mission.

CPA Elettronica recognizes Quality, Technical Safety and the Environment as basic elements of its business, and, to this aim, undertakes to comply with the laws and regulations in force and to apply the state of the art in terms of Safety and Environment in the design and realization of its products; in addition, CPA Elettronica undertakes to implement all the means and resources necessary to guarantee the updating and continuous training of its staff in the fields of Quality, Safety and the Environment.

The IRIS/ISO/TS 22163:2017 certification (together with the UNI EN ISO 9001:2015 certification and the commitment made for the application and development of the Quality Management System) has, to date, brought elements of improvement to the Production and on business management; for this reason CPA Elettronica has also decided to invest in obtaining the ISO 14001: 2015 Environmental certification.

Consequently, the need to operate in absolute compliance with the principles of the quality of its products and services, of the health and safety of people and of the environment has led the Company Management to formulate the following general principles, to which all staff to all levels are required to comply:

- Improve customer satisfaction, providing them with products that comply with the specific requests and are at the forefront;*
- Improve relationships with suppliers, increasing communication and their degree of compliance with CPA needs;*
- Promote research and updating by technical staff to meet the needs of new commercial sectors and in particular for the electronic sector;*
- Promote continuous training of internal personnel and control of external personnel;*
- Carry out a systematic check of the needs and the verification of the satisfaction of its customers;*
- Respect all applicable environmental and safety laws and regulations, together with the principles and measures to guarantee the pursuit of the technical safety of the products.*
- Prevent and reduce workplace injuries, accidents and illnesses.*
- Ensure the competence, education / training and awareness of all staff.*
- Choose, whenever possible, the substances and chemicals that are least dangerous for people and the environment, control their consumption and manage them in order to prevent both worker exposure and any environmental damage.*
- Contain and / or reduce emissions from processing by limiting the exposure of workers as much as possible.*
- Make every reasonable effort to limit the generation of waste in each processing phase, and to encourage proper management of the same.*
- Evaluate in advance new processes, technologies, activities and services in order to correctly identify the aspects and effects on safety and the environment.*
- Ensure that staff are sensitized and informed in environmental and safety commitments in general, through the involvement, information and education of the same.*
- Monitor and evaluate the efficiency of the environmental management system and pursue its constant improvement, adopting the best techniques and procedures for the prevention and control of emergencies.*
- Pursue an open and constructive attitude towards the public, users, public authorities and other interested parties in environmental and health and safety aspects.*

All these objectives will be pursued by the entire company structure by identifying measurable parameters in the Reviews carried out by the Management that will allow a real process of continuous improvement to be launched.

Each activity and each person is in fact responsible for the continuous improvement of the system; the Head of the Environmental Management System in collaboration with all the others is responsible for establishing the necessary procedures and controls and applying them in such a way as to guarantee compliance with the listed requirements.

CEO
Marco Niccolai

Issue date	25/01/2021	Drafted by	RSGQ-RSGA
Expiry	31/12/2022	Verified by	RAD